



Dogmax Grooming & Trail Runs Client Consent & Liability Form

Business Information

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1. Health & Behavior Disclosure

I confirm that my dog is in good health and that all relevant conditions have been disclosed, including allergies, skin issues, anxiety, aggression, and medical concerns.

2. Grooming Risks Acknowledgment

I understand grooming carries inherent risks such as minor cuts, nail quickening, irritation, stress, matting discomfort, and coat changes after shaving.

3. Grooming Adjustments Authorization

I authorize Dogmax to make any needed safety decisions including mat removal, style adjustments, using safety tools, or stopping sessions if required.

4. Vaccination Confirmation

My dog is up to date on legally required vaccinations. Proof may be required.

5. Emergency Veterinary Care & Transport

If an emergency occurs, I authorize Dogmax to seek veterinary care and transport my dog if necessary. I am financially responsible for all medical costs.

6. Trial Run Agreement

Trial runs are used to assess temperament. Grooming may be stopped if my dog shows extreme stress, fear, or aggression.

7. Liability Waiver

I release Dogmax from liability stemming from pre-existing conditions, allergic reactions, stress behaviors, matting issues, or unforeseeable reactions beyond reasonable control.

8. Cancellation & No-Show Policy

Cancellations must be made at least 24 hours in advance. Late cancellations or no-shows may incur a fee of up to 50% of the grooming cost.

9. Flea & Tick Policy

If fleas or ticks are found, a mandatory flea bath and sanitation fee will be charged. If the infestation is severe, Dogmax will not be able to safely groom the dog, as this would require immediate sanitation of the workspace and halt all services. Dogs with severe infestations must be treated before booking an appointment.

10. Aggressive Dog Policy

Dogmax does not accept dogs with a history of aggression or dogs that show aggressive behavior during grooming or trial sessions. Aggression can result in injury to the groomer, which may prevent the groomer from working and earning an income. For safety reasons, Dogmax reserves the right to refuse or discontinue service for any dog displaying aggression.

11. Anxious Dog Policy

Dogs requiring extra handling due to anxiety may incur an additional handling fee. Grooming may be paused or ended if the dog becomes overly stressed.

12. Senior Dog Disclaimer

Senior dogs (8+ years) may need extra breaks, more time, or modified grooming. Additional risks may exist for older pets, and tolerance levels vary.

13. Matting Policy

I understand that severe matting requires shaving and accept all appearance changes or regrowth differences that may result.

14. Safety Tools Permission

I authorize the groomer to use gentle safety tools (such as a muzzle) only when necessary for the wellbeing of the dog and groomer.

Photo & Video Permission

■ Yes, Dogmax may use photos/videos of my dog for business purposes.

■ No, do not use photos/videos of my dog.

Owner Confirmation

By signing below, I acknowledge and agree to all terms listed above.

Owner Name: _____

Dog's Name: _____

Signature: _____

Date: _____

Groomer Signature: _____

Date: _____